



The Families Information Service

Thinking about using the 2 year old childcare offer? Here are some of your questions answered!

- Visit **www.childcarechoice.gov.uk** and use the Childcare Calculator to check which funding options suits you best and what effect it might have on your benefits.
- To take up a place, you need a code. Please call Families Information Service on **01332 640758**.
- Once a funded place is agreed, you keep it even if you move into work.
- You can take up to 15 hours per week over 38 weeks of school termtime or stretch your hours over more weeks of the year, this is called a stretched offer.
- These hours can be taken with childminders, day nurseries, preschool playgroups or nursery schools.
- You don't have to use the full 15 hours per week. You can build up to this over time.
- You can split hours across up to three providers per day with their agreement.
- Funding can be used for after school or breakfast clubs.
- Whatever provider your child attends, you will have to apply for a school place separately, no matter how close the school is, even if it is on the same site.
- Many providers are now offering COVID safe personal tours. These might be offered in the evening or on weekends to reduce the number of contacts.
- Providers follow safety guidance set out by the Department of Education. They also have developed robust risk assessments which include daily cleaning processes.
- Not able to find childcare in your area? Please call us the Families Information Service on **01332 640758** for free support and advice.
- Providers work in partnership with parents and want to know about your child's routines and care needs.
- Feelings of guilt are understandable but working with your provider will develop your confidence and trust, ensuring the best outcome for you and your child.
- Whilst your child is with a provider, it is OK to have some time for yourself, just to relax.

Need help?

Tel: **01332 640758**

Text Relay: **18001 01332 643616**

Signing Service: **www.derby.gov.uk/signing-service**



Derby City Council



The Families Information Service



Thinking about using the 3 and 4 year old childcare offer? Here are some of your questions answered!

- Visit **www.childcarechoice.gov.uk** and use the Childcare Calculator to check which funding options suits you best and what effect it might have on your benefits.
- All children receive 15 hours per week the term they have turned three years old.
- These hours can be taken with childminders, day nurseries, preschool playgroups or nursery schools.
- Some working parents and carers of 3 and 4 year olds may be eligible for an additional 15 hours funded childcare. If they meet certain criteria, this is called the Extended Entitlement.
- To apply for an Extended Entitlement code, please call **0300 1234 097** or visit **www.childcarechoice.gov.uk**
- Extended Entitlement can still be accessed when on maternity leave.
- You can take 15 hours or 30 hours per week over 38 weeks of school termtime or stretch your hours over more weeks of the year, this is called a stretched offer.
- You can split hours across up to three providers per day with their agreement.
- Funding can be used for after school or breakfast clubs.
- Whatever provider your child attends, you will have to apply for a school place separately, no matter how close the school is, even if it is on the same site.
- Many providers are now offering COVID safe personal tours. These might be offered in the evening or on weekends to reduce the number of contacts.
- Providers follow safety guidance set out by the Department of Education. They also have developed robust risk assessments which include daily cleaning processes.
- Not able to find childcare in your area? Please call us the Families Information Service on **01332 640758** for free support and advice.
- Providers work in partnership with parents and want to know about your child's routines and care needs.
- Feelings of guilt are understandable but working with your provider will develop your confidence and trust, ensuring the best outcome for you and your child.
- Whilst your child is with a provider, it is OK to have some time for yourself, just to relax.

Need help?

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Signing Service: **www.derby.gov.uk/signing-service**



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